



## KCET Cinema Series at the Aero FAQs

### **What films are being screened at the 2018 Fall KCET Cinema Series at the Aero?**

We will post the film schedule here as soon as it is announced.

### **Where is my KCET Cinema Series pass?**

Your KCET Cinema Series pass will be mailed to you approximately one week before the first screening. Please bring the pass with you to each screening as proof of subscription. You must show this pass to a KCET Cinema Series staff member to be admitted to the theatre.

### **Do I need to bring my Eventbrite receipt to the screenings?**

No. You only need to bring your KCET Cinema Series pass, which will be mailed to you approximately one week before the first screening.

### **What if my Cinema Series pass does not arrive in the mail before the first screening?**

When you arrive at the first screening, check in with a KCET Cinema Series staff member and we will issue you a new pass.

### **What are my parking options near the Aero?**

Metered & free street parking is available on Montana Avenue and the cross streets surrounding the Aero. Please check posted signs. North of Montana, parking is generally limited to two hours until 7 PM. After 7 PM you can park for free North of Montana for the duration of a movie. There is plentiful street parking.

### **Are seats reserved for this series?**

No. Seats at the Aero Theatre are general admission, and there are no reserved seats. We suggest you arrive early for the best selection.

### **Is there handicap accessible seating?**

Yes. Wheelchair accessible seats are limited, so we suggest arriving early.

### **Can I cancel my subscription?**

No. All subscriptions are final.

### **Can I make my reservation over the phone or in the mail?**

No. Reservations will ONLY be taken online through the Eventbrite system.

### **Why is there a fee charged?**

The fee amount is charged and collected by Eventbrite.